



# Broker Bulletin

**December 5, 2008**

To All Alberta Brokers:

Effective December 5, 2008, Kingsway Calgary branch is transferring its Commercial Property and Casualty underwriting services to the Company's head office in Mississauga Ontario. As part of the reorganization of responsibilities, Neil Thomas will work directly with brokers to assist in any transitional issues.

Kingsway remains committed to providing specialty insurance products to the Alberta market. Kingsway will continue to maintain its full service claims department in the Calgary office in order to provide policyholders with fair, accurate, courteous and timely service.

Gayle Myers will continue in his role as Surety Manager in Alberta.

Effective December 5, 2008, all new applications and policy endorsement requests should be sent to Suite 700- 7120 Hurontario St. Mississauga, Ontario L5W 0B1.

Please do not hesitate to call any member of the Calgary based team including Richard Cope, Alberta Branch Manager, if you have any questions regarding this announcement.

The following page provides a Mississauga Head Office contact list with all pertinent information. The underwriting will be working Monday to Friday from 7 am to 4 pm MST.

Thank you for your continued support.

John L. McGlynn  
President & CEO