



KINGSWAY GENERAL INSURANCE COMPANY

THE SPECIALTY INSURER

October 23, 2007

Personal Lines Underwriting

To: All Alberta Brokers

Kingsway General Insurance Company is dedicated to providing our brokers with excellent customer service and ease of doing business. We are pleased to introduce your Alberta Personal Lines Underwriting team.

Personal Lines Underwriters:

Marva McFarlane, Senior Underwriter
Jonathan Taylo, Intermediate Underwriter
Faraz Kazmi, Intermediate Underwriter
Tracy McKenna, Intermediate Underwriter
Justin Ryan, Underwriter
John Ferguson, Underwriter
Amanda Davies, Underwriting Assistant

We have created an Alberta phone queue to assist with all of your Underwriting needs. The queue has been set up to ensure immediate assistance by the next available Underwriter. To access the phone queue dial:

**1-800-265-5458 or (905) 677-8889 (press 5 for Personal Lines and then 2 for Kingsway General)
Fax: 1-800-267-5569 or (905) 677-5008**

Your dedicated Alberta Personal Lines Underwriting team is available from 10:00am – 6:00pm EST (Ontario) to ensure that your service needs are being met.

Management Team:

Theresa Hale, Supervisor	ext. 2051	email: thale@kingsway-general.com
Van-Shon Lee-Choo, Supervisor	ext. 2816	email: vleechoo@kingsway-general.com
Dianne Rodrigues, Assistant Manager	ext. 1293	email: drodrigues@kingsway-general.com
Ena Hassen, Assistant Manager	ext. 1341	email: ehassen@kingsway-general.com
Sylvia Ginis, Senior Manager	ext. 1390	email: sginis@kingsway-general.com

We encourage you to visit our website at www.kingsway-general.com and log on to our Broker Centre to obtain a copy of our Underwriting Manual, bulletins and business forms. If you are not already set up with a user name and password, please contact our Marketing Department at kgmarketing@kingsway-general.com.

Thank you for your continued support.

Grace Kemp
National Marketing Manager